



**The Community Pharmacy  
Contractual Framework 2019/20 to 2023/24**

A five-year settlement with a commitment  
to developing clinical services through  
community pharmacies




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**Context to the negotiations**

- This was an intense negotiation process involving many 100s of hours
- PSNC's Negotiating Team represents all parts of the sector
- At the heart of negotiations were the 11,600 community pharmacies we represent
- At every step of the way, the Negotiating Team asked itself: "Is this in the best interests of community pharmacy contractors?"




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**Context to the negotiations**

- We **know** from the Judicial Review and an NHS Board paper of 27 June that the proposed trajectory for our funding was downwards: *"Material financial pressures that have been absorbed within the commissioner sector financial position for 2018/19 include ... the loss of the savings expected from DHSC's renegotiation of community pharmacy fees that DHSC did not secure."*
- We **know** that NHS funding is now set to deliver the Long-Term Plan
- We **know** that there is political and economic uncertainty ahead
- We **know** that there are those in Government who are naysayers about community pharmacy




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**Context to the negotiations**



- We **don't know** how the new Prime Minister and his team will view the NHS or our sector
- We **don't know** how a (no-deal) Brexit and/or a General Election will affect us
- We **don't know** what retribution might have been dealt by DHSC/NHSE&I if we had walked away
- We **don't know** what else the NHS might want (to pay for) from community pharmacy in the future



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**The CPCF 2019/20 – 2023/24**



In summary...

- Expansion of clinical services through pharmacies over the next five years, starting with a new national NHS Community Pharmacist Consultation Service (CPCS) from October 2019
- Five-year deal secures funding of £13bn (£2.592 billion a year plus Pharmacy Integration Fund spend) for pharmacies – more than original Government plans



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**The CPCF 2019/20 – 2023/24**



- Secures the future of community pharmacy and provides a roadmap for delivery and change
- Ensures five years of protected funding against an environment of increasing economic uncertainty
- Embeds closer integration with NHSE&I and begins to repair the damage of the Judicial Review
- Fixes an annual review of costs, capacity and progress within the Contractual Framework



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### Funding changes



- Funding was agreed at £2.592bn a year for the next five years
- The proportion of funding delivered via fees and retained margin remains unchanged in 2019/20 at £1.792bn for fees and £800m in retained margin
- Establishment Payments and MURs to be phased out by 2020/21 with funding reinvested in new services

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### Funding changes



- Monthly Transitional payments in H2 2019/2020 and 2020/21 to recognise costs (e.g. preparation for SSPs and implementation of FMD)
- £10m set aside as a contingency for SSP payments – if not used, this will be added to Transitional payments
- SSP fee will be set at £5.35
- PQS – Aspiration payment can be claimed to ease cashflow (for contractors who participated in QPS 2018/19)

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### Pharmacy Quality Scheme (PQS)



- From October 2019, the Quality Payments Scheme (QPS) will continue under a new name – the Pharmacy Quality Scheme.
- The PQS will continue to have an overall value of £75m annually
- Some quality criteria are being grouped into bundles for payment
- An aspiration payment can be claimed
- Further information on the requirements for the PQS for 2019/20 are being finalised and guidance and a webinar will be made available as soon as possible
- Initial details on the PQS requirements are available here: [psnc.org.uk/PQS](https://psnc.org.uk/PQS)

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### NHS Community Pharmacist Consultation Service



- The CPCS brings together the existing NHS Urgent Medicines Supply Advanced Service (NUMSAS) pilot with local pilots of the Digital Minor Illness Referral Service (DMIRS)
- It is intended to give community pharmacies a key role in helping people with minor illnesses
- In 2019/20, the CPCS will take referrals from NHS 111, but over the five years this is expected to expand to include referrals from GP practices, NHS 111 online, and urgent treatment centres

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### NHS Community Pharmacist Consultation Service



- A detailed implementation plan is being worked on and will include guidance and a webinar for contractors
- Pharmacies who sign up to the service will receive a transitional payment of:
  - £900 if signed up by 1st December 2019; or
  - £600 by 15th January 2020
- Fee of £14 per completed consultation
- Follow up calls to no-show patients reduced to one (from three)

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### Further service developments



- Several new services will be piloted and, subject to their success, rolled out
- The services will enable community pharmacies to do more to help to prevent and detect disease, as well as supporting medicines optimisation
- Full details on the timing of pilots and planned service roll outs are on this page: [psnc.org.uk/5yearCPCF](https://psnc.org.uk/5yearCPCF)

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### Key Service Developments



- A Hepatitis C testing service will be introduced in 2019/20
- Data capture will be required for national public health campaigns
- A post discharge medicines reconciliation service will be introduced from April 2020
- We will consider NMS expansion to include further conditions
- Future pilots will explore:
  - A model for detecting undiagnosed cardiovascular disease;
  - Stop smoking support referrals from secondary care; and
  - Improving access to palliative care medicines

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### Terms of Service Changes



- A key step is the move to require all pharmacies to have achieved Level 1 HLP status from April 2020
- Other new Terms of Service requirements from 1st April 2020:
  - NHSmail
  - Summary Care Records access
  - NHS 111 Directory of Services
  - NHS.UK pharmacy profile updating
- All pharmacies must be able to use EPS

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### Contractor Support: Information now available



- Joint deal document: PSNC, DHSC and NHSE&I
- PSNC Briefings 026/19, 027/19, 028/19 and 029/19
  - Summary of the deal
  - Frequently Asked Questions
  - Information on funding
  - The Pharmacy Quality Scheme
  - Service development grid
- Contractor webinar now available to listen to on-demand
- See: [psnc.org.uk/5yearCPCF](https://psnc.org.uk/5yearCPCF)

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### Contractor Support: CPCF Checklist



- PSNC has launched a new email: the CPCF Checklist
- This highlights actions that contractors need to take now
- The first emails have covered things like reading the deal document and signing up for the MYS service
- The Checklist will walk you through the changes and new services, including signposting to detailed resources and training webinars
- Sign up now: [psnc.org.uk/email](https://psnc.org.uk/email)



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### PSNC Roadshows



- PSNC is hosting a series of roadshows across England to help pharmacy teams engage with news elements of the CPCF
- These events are free to attend and registration is open
- The roadshows are a key opportunity for contractors and LPCs to learn more and to ask questions of PSNC
- Sign up via [psnc.org.uk/events](https://psnc.org.uk/events)



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