

Community Pharmacy Lincolnshire has produced this summary to support you and your pharmacy team to complete the required training for 2020/21 PQS Part 2.

Full details for the PQS can be found on the PSNC Website: <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/>

Action	How long does the learning take?	Who needs to complete it?	Add details of your staff here
Complete the HEE Infection Prevention and Control Level 1 e-learning and assessment: <a href="https://portal.e-lfh.org.uk/Component/Details/459777">https://portal.e-lfh.org.uk/Component/Details/459777</a>	<b>30 mins</b> (25 mins + 5 min assessment)	All non-registered pharmacy staff working at the pharmacy	
Complete the HEE Infection Prevention and Control Level 2 e-learning and assessment: <a href="https://portal.e-lfh.org.uk/Component/Details/558047">https://portal.e-lfh.org.uk/Component/Details/558047</a>	<b>60 mins</b> (45 mins + 15 min assessment)	All registered pharmacy professionals	
Complete the PHE Antimicrobial Stewardship for Community Pharmacy e-learning and assessment: <a href="https://portal.e-lfh.org.uk/Component/Details/602874">https://portal.e-lfh.org.uk/Component/Details/602874</a>	<b>40 mins</b> (30 mins + 10 min assessment)	All patient-facing pharmacy staff that provide advice on medicines or healthcare <b>including</b> pharmacy professionals	
Complete the Zero Suicide Alliance Training: <a href="https://www.zerosuicidealliance.com/training/pharmacy-quality-standard-training?utm_source=pharmacy&amp;utm_campaign=quality_standard">https://www.zerosuicidealliance.com/training/pharmacy-quality-standard-training?utm_source=pharmacy&amp;utm_campaign=quality_standard</a>	<b>20 mins</b>	All* patient-facing staff working at the pharmacy <b>including</b> pharmacy professionals	

Complete the PHE All Our Health bitesize training and assessments on Adult Obesity and Childhood Obesity: <a href="https://www.e-lfh.org.uk/programmes/all-our-health/">https://www.e-lfh.org.uk/programmes/all-our-health/</a>	<b>c.40 mins</b> (20 mins each for Adult and Childhood obesity)	All non-registered patient-facing pharmacy staff that provide health promoting advice  It is also recommended that a registered pharmacy professional within the team completes the bitesize training to aid the non-registered patient-facing pharmacy staff in completing the training	
Complete sections 1 and 3 of the 'CPPE Weight management for adults: understanding the management of obesity training' and assessment: <a href="https://www.cppe.ac.uk/programmes/l/weightman-e-01">https://www.cppe.ac.uk/programmes/l/weightman-e-01</a>	<b>c.90 mins</b>	80% of registered pharmacy professionals working at the pharmacy	
Completed the CPPE risk management training and e-assessment: <a href="https://www.cppe.ac.uk/programmes/l/riskman-g-02">https://www.cppe.ac.uk/programmes/l/riskman-g-02</a> If the training and assessment were satisfactorily completed between 1st April 2018 and 31st March 2020, this does not need to be repeated in 2020/21	<b>c.285 mins</b> (240 mins + 45 min assessment)	80% of all registered pharmacy professionals working at the pharmacy	
Pharmacy contractors that DID NOT complete the risk review as part of the Risk management and safety domain for the PQS 2019/20, who wish to claim for this domain must completed the CPPE sepsis online training and assessment: <a href="https://www.cppe.ac.uk/gateway/sepsis">https://www.cppe.ac.uk/gateway/sepsis</a>	<b>60 mins</b>	80% of all registered pharmacy professionals working in the pharmacy	

**Please note: This summary does not replace the requirement to fully read and understand the Pharmacy Quality Scheme before making your claim. Completion of the training for the domains of PQS forms only part of the requirements; additional activity such as action plans is required.**

**You must meet ALL of the quality criteria in each domain to be eligible for a PQS payment for that domain.**

\*Staff members, who have been affected by suicide and do not wish to undertake the ZSA training, are exempt from completing it.

The following terms are used in the requirements to define different types of staff:

- **Registered pharmacy professionals** are pharmacists, provisionally registered pharmacists, pharmacy technicians and locum pharmacists.
- **Non-registered patient-facing pharmacy staff** include all pre-registration graduates, dispensary staff, medicine counter assistants and delivery drivers.
- **Non-registered patient-facing pharmacy staff with a health promoting advice role** include all pre-registration trainees, dispensary staff and medicine counter assistants.
- **Staff with a patient-facing role** include all registered pharmacy professionals, all pre-registration graduates, dispensary staff, medicine counter assistants, delivery drivers and locum pharmacists. Contractors may also have other staff that can be identified as having patient-facing roles.
- **Staff with a patient-facing role that provide advice on medicines or healthcare** include all registered pharmacy professionals, all pre-registration graduates, dispensary staff, medicine counter assistants and locum pharmacists.

**In relation to the training requirements within the various criteria there is a need to have appropriate evidence available at the pharmacy premises (such as a copy of personalised completion certificates) showing that that at the time of making your PQS declaration, all relevant members of staff have completed the training in line with the declaration you are making.**

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You may also consider phasing your training to align to healthcare priorities and demands. One such approach is provided below:

